

Somerset Lodge Manual and Information

Welcome to our lovely apartments and we trust you will enjoy your stay in the hub of Grahamstown.

Please Note that all accommodation is strictly **NO SMOKING**.

No Pets allowed.

Grahamstown is experiencing a severe water crisis – please **use water sparingly!** Tank water is rationed when available.

Please think green and **use electricity sparingly** and do not leave appliances on (including air-conditioner / heater) when not in residence!

Please treat our apartments and fittings/furnishing as you would your own.

Covid-19 – refer to www.sacoronavirus.co.za for South Africa's declaration of National Disaster and the rules and regulations pertaining. Please ensure social distancing and personal hygiene measures are followed. Wearing of face masks is mandatory. Hand sanitiser provided at Lobby entrances. Strict measures are in place for staff and cleaning.

Access – please confirm access for motorised gate as your mobile number needs to be programmed for gatekeeper call dialling to 072 537 7924. Digital electronic codes will be made available for access to the lobbies and apartments on day of check-in.

Parking – only in designated parking bays for Somerset Lodge. No parking permitted on adjacent Somerset Cottage grassed area. One parking bay per Apartment.

Wifi – each Apartment has it's own wifi zone with password. Passwords change from time to time and will be made available ahead of check-in. We depend on Makana Power supply and Telkom for wifi functionality. Please report problems.

DSTV – each Apartment has it's own DSTV decoder with guest house bouquet of channels available. TV powered on using either the Samsung remote or the DSTV remote. DSTV decoder powered on with the DSTV remote. Check that decoder is powered on and use remote for channels. Ensure that TV is set to the correct HDMI channel using the source button on the Samsung remote.

Air Conditioner – wall-mounted controller. Check power on. Use cool or heat function and temperature up and down. Note that the efficiency of the air conditioner is limited at too high or too low temperatures. The most efficient temperature ranges are between 19°C and 25°C. Turn power off when not in residence.

Stove – check that stove main switch is on above kettle. Keep off when not in use. For the hob, select power on (press and hold until beep), then select plate, then increase/decrease heat as required. Note that it will power off automatically should nothing be on the plate or if increase/decrease not pressed fast enough. For the oven, select oven selector to setting with 2 horizontal lines and temperature setting to that required – typically 180°C. Please use extractor when cooking so as to minimise grime build-up. Check that stove / hob properly switched off and power switch off when not in use.

Hot Water Geyser – check geyser switched on in DB in broom cupboard.

Electricity Problems – Check that pre-paid units still available on pre-paid meter in broom cupboard. Report if not. Makana / Eskom do implement load shedding from time to time and Makana do attend to power failures and maintenance from time to time. Download App **EskomSePush** for load-shedding schedules. Grahamstown zone 2

Washing Machine – please think green when using washing machine (severe water crisis in Grahamstown) and use quick wash – 30 min or 15 min. (to select 15 min, turn selector to quick wash and then press and hold speed button until the 30 changes to 15). Select 30°C for climate. Refer to manuals for other programs. Please ensure that either liquid soap is used and keep soap dispenser clean and leave door open until dry inside to avoid rusting of the washing machine drum and internals.

Tumble Drier – select quick dry program or refer to manual for alternative programs. Very Important to ensure that the condensate tank is emptied, and fluff removed from the filter after each use! Pull out the condensate tank and pour water into the drain and refit back in slide. When door is open, pull up the filter, open to remove fluff and replace - check correct orientation when re-inserting.

Microwave – press start once or more times for quick use. Else refer to user manual for other programs and functions such as grill function.

Granite counter tops – no abrasive cleaners (NO Handy Andy) or abrasive cloths or scourers.

Shower glass – no abrasive cleaners (NO Handy Andy) or abrasive cloths or scourers.

Stainless Steel – appliances and sink – no abrasive cleaning cloths or scourers. Best to use stainless steel product creams available from most retail outlets from time to time.

Dustbins – refuse removed by 7am on Thursdays. Deposit black bags in big refuse bins around the back behind the water tanks.

Please report any faults or items requiring maintenance.